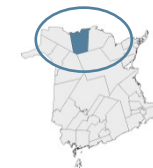


Campbellton, Atholville, Tide Head Area

Addington, Atholville, Campbellton, Eldon, Glencoe, Glenlevit, Robinsonville, Saint-Arthur, Squaw Cap, Tide Head, Val-d'Amour



n = 231

n = 13,614

Demographic Profile ¹		2014 (%)	NB (%)
Age Group	18-34	18.7	24.3
	35-54	36.2	36.7
	55-64	20.1	18.7
	65+	24.9	20.3
Gender	Male	46.3	48.0
	Female	53.7	52.0
Education Level	High school or less	45.4	38.7
	College/Technical diploma	27.7	31.4
	University degree	26.9	29.9
Aboriginal	Yes	5.2	3.0
Preferred Language of Service	English	51.7	74.6
	French	48.3	25.4
Household Income	Less than \$25,000	30.6	19.9
	\$25,000 - \$59,999	39.2	35.5
	\$60,000 or more	30.1	44.6
Employment Status	Employed	51.2	54.6
	Unemployed/Seasonal	8.4	7.3
	Retired	27.2	24.7
	Other	13.2	13.5

Population (18 and over) based on 2011 Census: 10,845

Confidence interval calculated at a 95% level of confidence

Sample size shown represents total number of respondents
Exact number of respondents varies per survey indicator

n = 267

n = 231

n = 13,614

Health Services Barriers	2011 (%)	2014 (%)	NB (%)
Health services not available in your area when needed	29.7 (24.3 – 35.1)	30.7 (24.8 – 36.6)	17.4 (16.7 – 18.0)
Transportation problems	6.5 ^E (3.6 – 9.4)	10.1 ^E (6.2 – 14.0)	7.1 (6.6 – 7.5)
Language problems with health care provider	10.5 ^E (6.9 – 14.2)	10.6 ^E (6.6 – 14.5)	4.2 (3.9 – 4.6)
Cost for medication too high	49.7 (43.7 – 55.7)	47.6 (41.2 – 54.1)	35.2 (34.3 – 36.0)
Cost for treatments or procedures too high	23.5 (18.1 – 28.8)	31.3 (25.1 – 37.4)	19.9 (19.2 – 20.6)
Cost for ambulance services too high	34.4 (27.7 – 41.1)	31.5 (24.7 – 38.3)	21.7 (20.9 – 22.4)
Unable to leave the house because of health problems	11.9 (8.1 – 15.8)	10.6 ^E (6.6 – 14.5)	12.5 (11.9 – 13.0)
Have trouble finding their way around the health care system	11.7 ^E (7.9 – 15.6)	10.1 ^E (6.2 – 14.0)	9.3 (8.8 – 9.8)
Difficulty understanding written information about medical condition or prescription (% always or usually)	9.3 ^E (5.7 – 12.9)	12.3 ^E (8.0 – 16.6)	9.4 (8.9 – 9.9)
How often was a medical condition or prescription explained to you in a way that you could understand? (% always or usually)	85.6 (81.3 – 89.8)	91.0 (87.3 – 94.7)	91.0 (90.6 – 91.5)
Things that contribute a lot to feelings of stress			
Health of family members	Not Available	38.9 (32.7 – 45.2)	38.1 (37.3 – 38.9)
Financial situation (not enough money, or debt)	Not Available	35.0 (28.9 – 41.0)	33.5 (32.7 – 34.2)
Time pressures / not enough time	Not Available	34.9 (28.8 – 40.9)	40.9 (40.1 – 41.7)

¹Based on survey respondents, weighted by age and gender

^E Use with caution (coefficient of variation between 16.6% and 33.3%)

Campbellton, Atholville, Tide Head Area

↑ = Higher than 2011 results
 ↓ = Lower than 2011 results

	n = 267	n = 231	n = 13,614
Health Profile	2011 (%)	2014 (%)	NB (%)
Self-rated Health (% very good or excellent)	50.9 (44.9 – 56.9)	46.9 (40.5 – 53.2)	50.5 (49.6 – 51.3)
Self-rated mental or emotional health (% very good or excellent)	Not Available	67.9 (62.0 – 73.9)	65.4 (64.6 – 66.2)
“My health largely depends on how well I take care of myself” (% strongly agree)	50.0 (44.0 – 56.0)	43.8 (37.5 – 50.2)	55.2 (54.4 – 56.0)
Number of prescription medications taken on a regular basis ³ (% 6 or more)	17.1 (11.8 – 22.4)	22.1 (15.7 – 28.6)	15.2 (14.5 – 15.9)
Discuss regularly with a health professional on improving health or preventing illness (% always or usually)	32.6 (26.7 – 38.5)	27.7 (21.9 – 33.6)	25.4 (24.7 – 26.1)
How long have you been seeing the same family doctor? (% 5 years or more)	76.0 (70.9 – 81.2)	75.9 (70.3 – 81.5)	73.0 (72.2 – 73.7)
Are you limited in doing activities because of a physical or mental condition, or a health problem? (% yes)	Not Available	20.6 (15.5 – 25.8)	22.1 (21.4 – 22.8)
Memory Loss			
Someone in household has a memory problem	Not Available	11.8 ^E (7.6 – 15.9)	9.9 (9.4 – 10.4)
...that interferes with day to day function	Not Available	7.0 ^E (3.8 – 10.3)	3.9 (3.6 – 4.2)
Health Behaviours			
Eating fruits and vegetables (% 5 portions or more a day)	Not Available	43.4 (37.1 – 49.8)	50.4 (49.5 – 51.2)
Moderate or vigorous physical activity (% at least 2 ½ hours a week)	Not Available	45.3 (38.9 – 51.7)	49.0 (48.1 – 49.8)
Current smoker (% daily or occasional)	Not Available	19.1 (14.1 – 24.1)	19.2 (18.5 – 19.8)
Unhealthy weight (% obese)	Not Available	28.8 (22.9 – 34.7)	30.8 (30.0 – 31.6)

	n = 267	n = 231	n = 231	n = 13,614
Chronic Health Conditions ¹	2011 (%)	2014 (%)	2014 ² (#)	NB (%)
One or more chronic health conditions ³	60.1 (54.2 – 66.0)	65.7 (59.7 – 71.8)	7,130	61.6 (60.8 – 62.4)
High blood pressure	33.0 (27.4 – 38.5)	32.3 (26.3 – 38.3)	3,501	27.0 (26.2 – 27.7)
Arthritis	18.3 (13.7 – 22.9)	21.2 (16.0 – 26.4)	2,299	17.4 (16.8 – 18.0)
Depression	12.2 (8.4 – 16.1)	16.8 (12.0 – 21.6)	1,823	14.9 (14.3 – 15.5)
Gastric Reflux (GERD)	16.6 (12.1 – 21.0)	16.5 (11.7 – 21.2)	1,785	16.4 (15.8 – 17.0)
Chronic pain	19.5 (14.8 – 24.2)	15.7 (11.0 – 20.3)	1,700	14.0 (13.5 – 14.6)
Diabetes	9.8 ^E (6.2 – 13.3)	14.6 (10.1 – 19.1)	1,583	10.7 (10.1 – 11.2)
Asthma	9.3 ^E (5.9 – 12.8)	13.4 ^E (9.0 – 17.7)	1,450	11.8 (11.3 – 12.4)
Heart disease	8.2 ^E (4.9 – 11.4)	11.0 ^E (7.0 – 15.0)	1,191	8.3 (7.9 – 8.8)
Cancer	7.2 ^E (4.2 – 10.3)	10.9 ^E (6.9 – 14.9)	1,185	8.3 (7.8 – 8.7)
Emphysema or COPD	3.8 ^E (1.5 – 6.1)	6.1 ^E (3.1 – 9.2)	664	3.0 (2.7 – 3.3)
Stroke	F	F	362	2.5 (2.2 – 2.8)
Mood disorder other than depression	3.7 ^E (1.5 – 5.9)	F	195	3.0 (2.7 – 3.2)

Confidence interval calculated at a 95% level of confidence.

Symbols ↑ and ↓ indicate a statistically significant difference at the 95% level of confidence.

Sample size shown represents total number of respondents. Exact number of respondents varies per survey indicator.

¹ Self-reported based on survey respondents

² Estimated number of citizens who have the selected chronic health condition

³ Among the twelve chronic health conditions listed in table located at the right of this page.

^E Use with caution (coefficient of variation between 16.6% and 33.3%)

^F Too unreliable to be published (coefficient of variation greater than 33.3%)

Campbellton, Atholville, Tide Head Area

B = Better than 2011 results
W = Worse than 2011 results

n=267 n=231 1 to 33 n=13,614

Primary Health Indicator		2011	2014	Rank ²	NB		
Accessibility							
The ability of patients/clients to obtain care/service at the right place and the right time, based on respective needs, in the official language of their choice							
Personal Family Doctor	A-1	Has a personal family doctor (% yes)	95.7 (93.3 - 98.1)	94.6 (91.7 - 97.5)	13	92.1 (91.7 - 92.5)	
	A-2	Calling family doctor's office during regular practice hours (% very easy or somewhat easy)	79.4 (74.5 - 84.3)	78.6 (73.2 - 84.0)	17	78.3 (77.6 - 79.0)	
	A-3	Family doctor has extended office hours (after 5pm or on weekends) (% yes)	Not available	4.1 ^E (1.5 - 6.7)	33	16.2 (15.6 - 16.8)	
	A-4	Family doctor has an after-hour arrangement when office is closed (% yes)	7.2 ^E (4.1 - 10.3)	5.4 ^E (2.4 - 8.4)	33	18.2 (17.5 - 18.9)	
	A-5	How quickly appointment can be made with family doctor	(% on same day or next day)	20.3 (15.4 - 25.2)	15.8 (10.8 - 20.8)	31	30.1 (29.3 - 30.9)
			(% within 5 days)	44.7 (38.5 - 50.9)	42.1 (35.4 - 48.8)	29	60.3 (59.4 - 61.2)
	A-6	Nurse working with family doctor who is regularly involved in health care (% yes)	17.9 (13.3 - 22.5)	14.2 (9.6 - 18.7)	33	27.5 (26.7 - 28.3)	
	A-7	Has access to a primary health team ³ (% yes)	24.3 (19.2 - 29.4)	15.0 (10.4 - 19.6)	33	28.5 (27.8 - 29.2)	
	A-8	Wait time at the hospital emergency department (% less than 4 hours)	61.5 (52.9 - 70.1)	61.6 (53.1 - 70.1)	32	73.9 (72.7 - 75.1)	
A-9	How often citizens received the health care service they needed in the official language of their choice (% who always received service in language of preference)	English ⁴	84.3 (78.5 - 90.1)	74.7 (66.3 - 83.1)	-	95.2 (94.8 - 95.6)	
		French ⁴	66.1 (56.5 - 75.7)	67.8 (59.1 - 76.5)	-	72.6 (71.0 - 74.2)	

² Indicator rank across 33 communities, from best (1) to worst (33)

³ Primary health team: Has access to a family doctor and has access to either a nurse practitioner or a nurse or other health professionals at their family doctor's office

⁴ Preferred language of service as indicated by respondent in the survey

^E Use with caution (coefficient of variation between 16.7% and 33.3%)

^F Too unreliable to be published (coefficient of variation greater than 33.3%)

Confidence interval calculated at a 95% level of confidence.

Symbols **B** and **W** indicate a statistically significant difference at the 95% level of confidence.

Sample size shown represents total number of respondents. Exact number of respondents varies per survey indicator.

Campbellton, Atholville, Tide Head Area

B = Better than 2011 results
W = Worse than 2011 results

n=267 n=231 1 to 33 n=13,614

Primary Health Indicator		2011	2014	Rank ²	NB
Appropriateness					
Care/service provided is relevant to the patients'/clients' needs and based on established standards					
Q-1	Adults 65 and over who received their flu shot in the last year (% yes)	Not available	70.7 (59.0 - 82.4)	17	70.6 (69.2 - 72.0)
Q-2	Adults with one or more of four select chronic health conditions ⁵ who had measurements for blood pressure in the past 12 months (% yes)	92.8 (88.2 - 97.4)	88.0 (81.7 - 94.3)	25	91.3 (90.6 - 92.0)
Q-3	Adults with one or more of four select chronic health conditions ⁵ who had measurements for cholesterol in the past 12 months (% yes)	78.5 (71.1 - 85.8)	78.4 (70.5 - 86.3)	13	76.3 (75.2 - 77.4)
Q-4	Adults with one or more of four select chronic health conditions ⁵ who had measurements for blood sugar in the past 12 months (% yes)	75.3 (67.6 - 83.0)	74.7 (66.3 - 83.1)	20	73.9 (72.8 - 75.0)
Q-5	Adults with one or more of four select chronic health conditions ⁵ who had measurements for body weight in the past 12 months (% yes)	58.2 (49.5 - 66.9)	58.4 (48.8 - 68.0)	17	59.3 (58.0 - 60.6)
Q-6	How often family doctor helps citizens coordinate the care from other health care providers and places (% always)	65.2 (57.6 - 72.7)	67.6 (59.9 - 75.3)	24	70.7 (69.7 - 71.7)
Effectiveness					
Care/service, intervention or action achieves the desired results					
Q-7	Citizens with a chronic health condition ⁷ who are confident in controlling and managing their health condition (% very confident)	39.4 (32.7 - 46.9)	44.1 (36.4 - 51.8)	10	42.2 (41.2 - 43.2)
Safety					
Potential risks of an intervention or the environment are avoided or minimized					
Q-8	Citizens with a chronic health condition ⁷ who know what each of their prescribed medications do (% strongly agree)	38.7 (31.2 - 46.2)	31.6 (24.1 - 39.1)	28	47.7 (46.6 - 48.8)
Q-9	Was harmed due to a medical error or mistake as a result of health care services received in the last 12 months (excluding hospital stay) (% yes)	4.1 ^{E,6} (1.7 - 6.5)	4.6 ^{E,6} (1.9 - 7.3)	-	2.7 ⁶ (2.4 - 3.0)

² Indicator rank across 33 communities, from best (1) to worst (33)

⁵ Self-reported by respondent: Diabetes, heart disease, stroke or high blood pressure

⁶ For this type of indicator, a "better" result is achieved when the indicator has a "lower" value

⁷ Self-reported by respondent: Arthritis, asthma, cancer, chronic pain, depression, diabetes, emphysema or COPD, gastric reflux (GERD), heart disease, high blood pressure or hypertension, mood disorder other than depression, or stroke

^E Use with caution (coefficient of variation between 16.7% and 33.3%)

Confidence interval calculated at a 95% level of confidence.

Symbols **B** and **W** indicate a statistically significant difference at the 95% level of confidence.

Sample size shown represents total number of respondents. Exact number of respondents varies per survey indicator.

Campbellton, Atholville, Tide Head Area

B = Better than 2011 results
W = Worse than 2011 results

n=267

n=231

1 to 33

n=13,614

Primary Health Indicator		2011	2014	Rank ²	NB
Efficiency					
Achieving the desired results with the most cost-effective use of resources					
Q-10	Model of care used most often when sick or in need of care from a health professional (% hospital emergency department)	29.5 ⁶ (23.9 - 35.1)	24.2 ⁶ (18.7 - 29.7)	29	11.5 ⁶ (11.0 - 12.0)
Q-11	Has used Tele-Care or other telephone information lines in the last 12 months (% yes)	7.3 ^E (4.2 - 10.4)	8.6 ^E (5.0 - 12.2)	7	7.4 (7.0 - 7.8)
Use of services					
Using primary health services in the last 12 months					
U-1	Visited a personal family doctor (% yes)	84.3 (79.9 - 88.7)	79.8 (74.7 - 84.9)	22	80.3 (79.6 - 81.0)
U-2	Visited a hospital emergency department (% yes)	49.1 (43.1 - 55.1)	54.5 (48.1 - 60.9)	6	41.3 (40.5 - 42.1)
U-3	Visited a specialist (% yes)	Not available	61.9 (55.7 - 68.1)	6	56.4 (55.6 - 57.2)
U-4	Visited an after-hours clinic or a walk-in clinic (% yes)	9.4 ^E (5.9 - 12.9)	12.6 ^E (8.3 - 16.9)	27	24.3 (23.6 - 25.0)
U-5	Visited an alternative practitioner (% yes)	Not available	24.2 (18.7 - 29.7)	16	25.2 (24.5 - 25.9)
U-6	Visited a community health centre (% yes)	4.8 ^E (2.2 - 7.4)	6.9 ^E (3.7 - 10.1)	18	6.9 (6.5 - 7.3)
U-7	Used ambulance services (% yes)	F	9.1 ^E (5.4 - 12.8)	6	5.7 (5.3 - 6.1)
U-8	Visited a nurse practitioner (% yes)	F	5.7 ^E (2.8 - 8.6)	24	7.7 (7.3 - 8.1)
U-9	Visited a health professional at a private clinic (% yes)	Not available	20.3 (15.2 - 25.4)	23	23.7 (23.0 - 24.4)

² Indicator rank across 33 communities. Under “efficiency” the rank is from best (1) to worst (33). Under “use of services” the rank is from highest (1) to lowest (33).

⁶ For this type of indicator, a “better” result is achieved when the indicator has a “lower” value

^E Use with caution (coefficient of variation between 16.7% and 33.3%)

^F Too unreliable to be published (coefficient of variation greater than 33.3%)

Confidence interval calculated at a 95% level of confidence.

Symbols **B** and **W** indicate a statistically significant difference at the 95% level of confidence.

Sample size shown represents total number of respondents. Exact number of respondents varies per survey indicator.

Campbellton, Atholville, Tide Head Area

B = Better than 2011 results

W = Worse than 2011 results

n=267

n=231

1 to 33

n=13,614

Primary Health Indicator		2011	2014	Rank ²	NB
Communication/Relationship with personal family doctor					
C-1	How often family doctor explains things in a way that is easy to understand (% always)	69.7 (63.7 - 75.7)	72.8 (66.6 - 79.0)	30	80.2 (79.5 - 80.9)
C-2	How often family doctor involves citizens in decisions about their health care (% always)	53.6 (46.9 - 60.2)	57.9 (50.7 - 65.1)	25	68.2 (67.3 - 69.1)
C-3	How often family doctor gives citizens enough time to discuss feelings, fears and concerns about their health (% always)	65.8 (59.5 - 72.1)	70.8 (64.1 - 77.5)	21	71.9 (71.0 - 72.8)
Satisfaction (Overall rating of primary health services. When rating is described as “% 8, 9 or 10”, this is based on a scale of zero to 10.)					
S-1	Overall health care services received in New Brunswick (% 8, 9 or 10)	61.5 (55.6 - 67.4)	61.5 (55.2 - 67.8)	28	67.9 (67.1 - 68.7)
S-2	Services from personal family doctor (% 8, 9 or 10)	78.1 (72.8 - 83.4)	80.0 (74.4 - 85.6)	30	83.9 (83.2 - 84.6)
S-3	Services at the hospital emergency department (% 8, 9 or 10)	52.8 (44.1 - 61.5)	43.1 (34.5 - 51.7)	32	53.4 (52.1 - 54.7)
S-4	Services from specialist (% 8, 9 or 10)	Not available	73.8 (66.8 - 80.8)	31	82.0 (81.2 - 82.8)
S-5	Services at an after-hours clinic or walk-in clinic (% 8, 9 or 10)	51.3 ^E (31.7 - 70.9)	72.3 (55.7 - 88.9)	18	73.3 (71.6 - 75.0)
S-6	Services from alternative practitioner (% 8, 9 or 10)	Not available	88.8 (80.8 - 96.8)	14	87.3 (86.2 - 88.4)
S-7	Services at a community health centre (% 8, 9 or 10)	84.3 (64.5 - 100.0)	76.4 (54.9 - 97.9)	21	76.2 (73.6 - 78.8)
S-8	Ambulance services (% 8, 9 or 10)	75.3 ^E (48.6 - 100.0)	97.2 (90.1 - 100.0)	5	87.5 (85.3 - 89.7)
S-9	Services from nurse practitioner (% 8, 9 or 10)	Suppressed ⁸	Suppressed ⁸	-	85.8 (83.7 - 87.9)
S-10	Services at a private clinic (% 8, 9 or 10)	Not available	78.8 (67.0 - 90.6)	27	82.9 (81.6 - 84.2)
S-11	Evaluation of Tele-Care services (% very or somewhat helpful)	93.8 (83.0 - 100.0)	91.0 (78.1 - 100.0)	14	89.3 (87.2 - 91.4)
S-12	Evaluation of care received for mental or emotional health (among citizens who have talked to a health professional) (% very or somewhat helpful)	98.3 (94.2 - 100.0)	92.6 (83.7 - 100.0)	16	90.8 (89.6 - 92.0)
S-13	Wait time from booking appointment to seeing specialist (among citizens who have seen a specialist) (% very or somewhat satisfied)	Not available	81.7 (75.4 - 88.0)	15	80.5 (79.6 - 81.4)

² Indicator rank across 33 communities, from best (1) to worst (33)

⁸ Results suppressed due to limited number of nurse practitioners

^E Use with caution (coefficient of variation between 16.7% and 33.3%)

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Exact number of respondents varies per survey indicator.

Confidence interval calculated at a 95% level of confidence.

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