

Dieppe and Memramcook



n = 262

n = 13,614

Demographic Profile ¹		2014 (%)	NB (%)
Age Group	18-34	30.3	24.3
	35-54	39.0	36.7
	55-64	15.2	18.7
	65+	15.5	20.3
Gender	Male	47.9	48.0
	Female	52.1	52.0
Education Level	High school or less	29.1	38.7
	College/Technical diploma	30.1	31.4
	University degree	40.8	29.9
Aboriginal	Yes	3.2	3.0
Preferred Language of Service	English	39.0	74.6
	French	61.0	25.4
Household Income	Less than \$25,000	16.6	19.9
	\$25,000 - \$59,999	30.1	35.5
	\$60,000 or more	53.2	44.6
Employment Status	Employed	60.9	54.6
	Unemployed/Seasonal	5.7	7.3
	Retired	18.3	24.7
	Other	15.1	13.5

Population (18 and over) based on 2011 Census: 22,275

Confidence interval calculated at a 95% level of confidence

Sample size shown represents total number of respondents
Exact number of respondents varies per survey indicator

n = 258

n = 262

n = 13,614

Health Services Barriers	2011 (%)	2014 (%)	NB (%)
Health services not available in your area when needed	9.1 ^E (5.6 – 12.5)	10.6 ^E (6.9 – 14.4)	17.4 (16.7 – 18.0)
Transportation problems	4.8 ^E (2.2 – 7.4)	4.5 ^E (2.0 – 7.0)	7.1 (6.6 – 7.5)
Language problems with health care provider	F	F	4.2 (3.9 – 4.6)
Cost for medication too high	43.7 (37.7 – 49.8)	27.7 (22.2 – 33.1)	35.2 (34.3 – 36.0)
Cost for treatments or procedures too high	20.7 (15.5 – 25.9)	20.8 (15.7 – 25.8)	19.9 (19.2 – 20.6)
Cost for ambulance services too high	31.9 (25.1 – 38.7)	16.1 (11.0 – 21.2)	21.7 (20.9 – 22.4)
Unable to leave the house because of health problems	11.3 ^E (7.4 – 15.1)	11.7 ^E (7.8 – 15.6)	12.5 (11.9 – 13.0)
Have trouble finding their way around the health care system	9.7 ^E (6.0 – 13.3)	7.8 ^E (4.5 – 11.1)	9.3 (8.8 – 9.8)
Difficulty understanding written information about medical condition or prescription (% always or usually)	10.0 ^E (6.3 – 13.7)	7.4 ^E (4.2 – 10.6)	9.4 (8.9 – 9.9)
How often was a medical condition or prescription explained to you in a way that you could understand? (% always or usually)	93.2 (90.1 – 96.3)	92.8 (89.7 – 96.0)	91.0 (90.6 – 91.5)
Things that contribute a lot to feelings of stress			
Time pressures / not enough time	Not Available	52.9 (46.9 – 58.9)	40.9 (40.1 – 41.7)
Work situation (hours of work, or working conditions)	Not Available	40.3 (34.3 – 46.3)	34.2 (33.4 – 35.0)
Health of family members	Not Available	33.5 (27.8 – 39.2)	38.1 (37.3 – 38.9)

¹Based on survey respondents, weighted by age and gender

^E Use with caution (coefficient of variation between 16.6% and 33.3%)

^F Too unreliable to be published (coefficient of variation greater than 33.3%)

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↑ = Higher than 2011 results
↓ = Lower than 2011 results

	n = 258	n = 262	n = 13,614
Health Profile	2011 (%)	2014 (%)	NB (%)
Self-rated Health (% very good or excellent)	62.7 (56.8 – 68.6)	59.2 (53.3 – 65.2)	50.5 (49.6 – 51.3)
Self-rated mental or emotional health (% very good or excellent)	Not Available	66.7 (61.0 – 72.4)	65.4 (64.6 – 66.2)
“My health largely depends on how well I take care of myself” (% strongly agree)	53.9 (47.9 – 59.9)	61.1 (55.2 – 67.0)	55.2 (54.4 – 56.0)
Number of prescription medications taken on a regular basis ³ (% 6 or more)	8.3 ^E (3.8 – 12.8)	9.9 (5.6 – 14.2)	15.2 (14.5 – 15.9)
Discuss regularly with a health professional on improving health or preventing illness (% always or usually)	27.2 (21.6 – 32.8)	24.5 (19.2 – 29.8)	25.4 (24.7 – 26.1)
How long have you been seeing the same family doctor? (% 5 years or more)	73.1 (67.6 – 78.6)	72.6 (67.1 – 78.0)	73.0 (72.2 – 73.7)
Are you limited in doing activities because of a physical or mental condition, or a health problem? (% yes)	Not Available	19.0 (14.3 – 23.7)	22.1 (21.4 – 22.8)
Memory Loss			
Someone in household has a memory problem	Not Available	8.8 ^E (5.4 – 12.2)	9.9 (9.4 – 10.4)
...that interferes with day to day function	Not Available	4.3 ^E (1.8 – 6.7)	3.9 (3.6 – 4.2)
Health Behaviours			
Eating fruits and vegetables (% 5 portions or more a day)	Not Available	60.1 (54.1 – 66.0)	50.4 (49.5 – 51.2)
Moderate or vigorous physical activity (% at least 2 ½ hours a week)	Not Available	52.8 (46.7 – 58.9)	49.0 (48.1 – 49.8)
Current smoker (% daily or occasional)	Not Available	15.3 (10.9 – 19.6)	19.2 (18.5 – 19.8)
Unhealthy weight (% obese)	Not Available	20.8 (15.8 – 25.8)	30.8 (30.0 – 31.6)

	n = 258	n = 262	n = 262	n = 13,614
Chronic Health Conditions ¹	2011 (%)	2014 (%)	2014 ² (#)	NB (%)
One or more chronic health conditions ³	50.3 (44.2 – 56.4)	↑ 62.8 (57.0 – 68.6)	13,989	61.6 (60.8 – 62.4)
High blood pressure	17.7 (13.0 – 22.3)	22.5 (17.4 – 27.5)	5,001	27.0 (26.2 – 27.7)
Gastric Reflux (GERD)	13.5 (9.3 – 17.6)	21.6 (16.6 – 26.5)	4,805	16.4 (15.8 – 17.0)
Chronic pain	10.1 ^E (6.4 – 13.7)	12.3 (8.4 – 16.3)	2,744	14.0 (13.5 – 14.6)
Depression	11.1 ^E (7.3 – 14.9)	11.5 ^E (7.6 – 15.3)	2,554	14.9 (14.3 – 15.5)
Asthma	10.1 ^E (6.4 – 13.7)	11.3 ^E (7.5 – 15.2)	2,527	11.8 (11.3 – 12.4)
Arthritis	10.7 ^E (6.9 – 14.4)	11.0 ^E (7.2 – 14.8)	2,454	17.4 (16.8 – 18.0)
Diabetes	6.5 ^E (3.5 – 9.5)	7.3 ^E (4.2 – 10.4)	1,628	10.7 (10.1 – 11.2)
Heart disease	9.1 ^E (5.6 – 12.5)	5.5 ^E (2.7 – 8.3)	1,225	8.3 (7.9 – 8.8)
Cancer	5.4 ^E (2.7 – 8.2)	4.8 ^E (2.2 – 7.4)	1,068	8.3 (7.8 – 8.7)
Mood disorder other than depression	F	3.9 ^E (1.6 – 6.2)	869	3.0 (2.7 – 3.2)
Emphysema or COPD	F	F	497	3.0 (2.7 – 3.3)
Stroke	F	F	343	2.5 (2.2 – 2.8)

Confidence interval calculated at a 95% level of confidence.

Symbols ↑ and ↓ indicate a statistically significant difference at the 95% level of confidence.

Sample size shown represents total number of respondents. Exact number of respondents varies per survey indicator.

¹ Self-reported based on survey respondents

² Estimated number of citizens who have the selected chronic health condition

³ Among the twelve chronic health conditions listed in table located at the right of this page.

^E Use with caution (coefficient of variation between 16.6% and 33.3%)

^F Too unreliable to be published (coefficient of variation greater than 33.3%)

Dieppe and Memramcook

B = Better than 2011 results
W = Worse than 2011 results

n=258 n=262 1 to 33 n=13,614

Primary Health Indicator		2011 ¹	2014	Rank ²	NB		
Accessibility							
The ability of patients/clients to obtain care/service at the right place and the right time, based on respective needs, in the official language of their choice							
Personal Family Doctor	A-1	Has a personal family doctor (% yes)	93.3 (90.3 – 96.3)	92.6 (89.4 - 95.8)	21	92.1 (91.7 - 92.5)	
	A-2	Calling family doctor's office during regular practice hours (% very easy or somewhat easy)	68.9 (63.2 – 74.7)	B 85.9 (81.6 - 90.2)	6	78.3 (77.6 - 79.0)	
	A-3	Family doctor has extended office hours (after 5pm or on weekends) (% yes)	Not available	31.5 (25.8 - 37.2)	1	16.2 (15.6 - 16.8)	
	A-4	Family doctor has an after-hour arrangement when office is closed (% yes)	29.4 (23.8 – 35.0)	31.9 (26.2 - 37.6)	1	18.2 (17.5 - 18.9)	
	A-5	How quickly appointment can be made with family doctor	(% on same day or next day)	29.2 (23.4 – 35.1)	34.9 (28.8 - 41.0)	10	30.1 (29.3 - 30.9)
			(% within 5 days)	50.8 (44.4 – 57.2)	B 65.6 (59.5 - 71.7)	12	60.3 (59.4 - 61.2)
	A-6	Nurse working with family doctor who is regularly involved in health care (% yes)	16.2 (11.6 – 20.8)	16.0 (11.5 – 20.5)	30	27.5 (26.7 – 28.3)	
	A-7	Has access to a primary health team ³ (% yes)	24.5 (19.3 – 29.7)	15.1 (10.8 - 19.4)	32	28.5 (27.8 - 29.2)	
	A-8	Wait time at the hospital emergency department (% less than 4 hours)	66.9 (57.1 – 76.6)	75.4 (65.9 - 84.9)	15	73.9 (72.7 - 75.1)	
A-9	How often citizens received the health care service they needed in the official language of their choice (% who always received service in language of preference)	English ⁴	89.0 (82.8 – 95.2)	90.9 (84.9 - 96.9)	-	95.2 (94.8 - 95.6)	
		French ⁴	70.8 (63.0 – 78.6)	74.1 (66.9 - 81.3)	-	72.6 (71.0 - 74.2)	

¹ Community results were not reported in 2011

² Indicator rank across 33 communities, from best (1) to worst (33)

³ Primary health team: Has access to a family doctor and has access to either a nurse practitioner or a nurse or other health professionals at their family doctor's office

⁴ Preferred language of service as indicated by respondent in the survey

^f Too unreliable to be published (coefficient of variation greater than 33.3%)

Confidence interval calculated at a 95% level of confidence.

Symbols **B** and **W** indicate a statistically significant difference at the 95% level of confidence.

Sample size shown represents total number of respondents.
 Exact number of respondents varies per survey indicator.

Dieppe and Memramcook

B = Better than 2011 results
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n=258

n=262

1 to 33

n=13,614

Primary Health Indicator		2011 ¹	2014	Rank ²	NB
Appropriateness					
Care/service provided is relevant to the patients'/clients' needs and based on established standards					
Q-1	Adults 65 and over who received their flu shot in the last year (% yes)	Not available	69.7 (59.0 - 80.4)	19	70.6 (69.2 - 72.0)
Q-2	Adults with one or more of four select chronic health conditions ⁵ who had measurements for blood pressure in the past 12 months (% yes)	89.4 (82.8 - 96.0)	93.7 (88.9 - 98.5)	10	91.3 (90.6 - 92.0)
Q-3	Adults with one or more of four select chronic health conditions ⁵ who had measurements for cholesterol in the past 12 months (% yes)	73.7 (64.2 - 83.2)	76.9 (68.5 - 85.3)	17	76.3 (75.2 - 77.4)
Q-4	Adults with one or more of four select chronic health conditions ⁵ who had measurements for blood sugar in the past 12 months (% yes)	75.8 (66.3 - 85.2)	80.1 (72.1 - 88.1)	6	73.9 (72.8 - 75.0)
Q-5	Adults with one or more of four select chronic health conditions ⁵ who had measurements for body weight in the past 12 months (% yes)	62.5 (52.2 - 72.9)	61.7 (52.1 - 71.3)	13	59.3 (58.0 - 60.6)
Q-6	How often family doctor helps citizens coordinate the care from other health care providers and places (% always)	63.4 (56.0 - 70.8)	70.8 (64.1 - 77.5)	17	70.7 (69.7 - 71.7)
Effectiveness					
Care/service, intervention or action achieves the desired results					
Q-7	Citizens with a chronic health condition ⁷ who have confidence in controlling and managing their health condition (% very confident)	39.2 (31.3 - 47.1)	42.0 (34.9 - 49.1)	17	42.2 (41.2 - 43.2)
Safety					
Potential risks of an intervention or the environment are avoided or minimized					
Q-8	Citizens with a chronic health condition ⁷ who know what each of their prescribed medications do (% strongly agree)	53.2 (44.4 - 62.1)	45.0 (37.2 - 52.8)	20	47.7 (46.6 - 48.8)
Q-9	Was harmed due to a medical error or mistake as a result of health care services received in the last 12 months (excluding hospital stay) (% yes)	F	F	-	2.7⁶ (2.4 - 3.0)

¹ Community results were not reported in 2011

² Indicator rank across 33 communities, from best (1) to worst (33)

⁵ Self-reported by respondent: Diabetes, heart disease, stroke or high blood pressure

⁶ For this type of indicator, a "better" result is achieved when the indicator has a "lower" value

⁷ Self-reported by respondent: Arthritis, asthma, cancer, chronic pain, depression, diabetes, emphysema or COPD, gastric reflux (GERD), heart disease, high blood pressure or hypertension, mood disorder other than depression, or stroke

^F Too unreliable to be published (coefficient of variation greater than 33.3%)

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Sample size shown represents total number of respondents. Exact number of respondents varies per survey indicator.

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Primary Health Indicator		n=258 2011 ¹	n=262 2014	1 to 33 Rank ²	n=13,614 NB
Efficiency					
Achieving the desired results with the most cost-effective use of resources					
Q-10	Model of care used most often when sick or in need of care from a health professional (% hospital emergency department)	5.9 ^{E,6} (3.0 - 8.8)	4.2 ⁶ (1.7 - 6.7)	5	11.5 ⁶ (11.0 - 12.0)
Q-11	Has used Tele-Care or other telephone information lines in the last 12 months (% yes)	11.8 ^E (7.9 - 15.7)	12.8 ^E (8.8 - 16.8)	1	7.4 (7.0 - 7.8)
Use of services					
Using primary health services in the last 12 months					
U-1	Visited a personal family doctor (% yes)	82.5 (77.9 - 87.1)	81.3 (76.6 - 86.0)	16	80.3 (79.6 - 81.0)
U-2	Visited a hospital emergency department (% yes)	40.8 (34.8 - 46.8)	32.3 (26.6 - 38.0)	29	41.3 (40.5 - 42.1)
U-3	Visited a specialist (% yes)	Not available	59.3 (53.4 - 65.2)	9	56.4 (55.6 - 57.2)
U-4	Visited an after-hours clinic or a walk-in clinic (% yes)	41.2 (35.3 - 47.1)	42.8 (36.8 - 48.8)	2	24.3 (23.6 - 25.0)
U-5	Visited an alternative practitioner (% yes)	Not available	36.4 (30.6 - 42.2)	1	25.2 (24.5 - 25.9)
U-6	Visited a community health centre (% yes)	9.6 ^E (6.0 - 13.2)	F	-	6.9 (6.5 - 7.3)
U-7	Used ambulance services (% yes)	3.7 ^E (1.4 - 6.0)	F	-	5.7 (5.3 - 6.1)
U-8	Visited a nurse practitioner (% yes)	4.5 ^E (2.0 - 7.0)	3.5 ^E (1.3 - 5.7)	29	7.7 (7.3 - 8.1)
U-9	Visited a health professional at a private clinic (% yes)	Not available	29.0 (23.5 - 34.5)	4	23.7 (23.0 - 24.4)

¹ Community results were not reported in 2011

² Indicator rank across 33 communities. Under "efficiency" the rank is from best (1) to worst (33). Under "use of services" the rank is from highest (1) to lowest (33).

⁶ For this type of indicator, a "better" result is achieved when the indicator has a "lower" value

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n=258 n=262 1 to 33 n=13,614

Primary Health Indicator		2011 ¹	2014	Rank ²	NB
Communication/Relationship with personal family doctor					
C-1	How often family doctor explains things in a way that is easy to understand (% always)	77.6 (71.8 – 83.4)	85.1 (80.5 - 89.7)	2	80.2 (79.5 - 80.9)
C-2	How often family doctor involves citizens in decisions about their health care (% always)	59.2 (52.4 – 65.9)	B 73.3 (67.5 - 79.1)	10	68.2 (67.3 - 69.1)
C-3	How often family doctor gives citizens enough time to discuss feelings, fears and concerns about their health (% always)	61.9 (55.2 – 68.5)	B 79.0 (73.5 - 84.5)	1	71.9 (71.0 - 72.8)
Satisfaction (Overall rating of primary health services. When rating is described as “% 8, 9 or 10”, this is based on a scale of zero to 10.)					
S-1	Overall health care services received in New Brunswick (% 8, 9 or 10)	60.8 (54.9 – 66.7)	B 78.3 (73.3 - 83.3)	2	67.9 (67.1 - 68.7)
S-2	Services from personal family doctor (% 8, 9 or 10)	80.5 (75.3 – 85.7)	83.2 (78.4 - 88.0)	19	83.9 (83.2 - 84.6)
S-3	Services at the hospital emergency department (% 8, 9 or 10)	44.4 (34.2 – 54.5)	61.4 (50.8 - 72.0)	5	53.4 (52.1 - 54.7)
S-4	Services from specialist (% 8, 9 or 10)	Not available	84.6 (79.1 - 90.1)	8	82.0 (81.2 - 82.8)
S-5	Services at an after-hours clinic or walk-in clinic (% 8, 9 or 10)	73.5 (65.4 – 81.6)	77.2 (69.0 - 85.4)	8	73.3 (71.6 - 75.0)
S-6	Services from alternative practitioner (% 8, 9 or 10)	Not available	82.4 (74.7 - 90.1)	30	87.3 (86.2 - 88.4)
S-7	Services at a community health centre (% 8, 9 or 10)	49.2 ^E (19.7 – 78.8)	69.0 ^E (38.8 - 99.2)	25	76.2 (73.6 - 78.8)
S-8	Ambulance services (% 8, 9 or 10)	100.0 (100 – 100)	90.3 (70.9 - 100.0)	14	87.5 (85.3 - 89.7)
S-9	Services from nurse practitioner (% 8, 9 or 10)	Suppressed ⁸	Suppressed ⁸	-	85.8 (83.7 - 87.9)
S-10	Services at a private clinic (% 8, 9 or 10)	Not available	77.2 (67.6 - 86.8)	30	82.9 (81.6 - 84.2)
S-11	Evaluation of Tele-Care services (% very or somewhat helpful)	93.4 (84.0 – 100.0)	83.9 (68.9 - 98.9)	27	89.3 (87.2 - 91.4)
S-12	Evaluation of care received for mental or emotional health (among citizens who have talked to a health professional) (% very or somewhat helpful)	96.4 (90.6 – 100.0)	97.4 (92.9 - 100.0)	5	90.8 (89.6 - 92.0)
S-13	Wait time from booking appointment to seeing specialist (among citizens who have seen a specialist) (% very or somewhat satisfied)	Not available	78.4 (72.0 - 84.8)	24	80.5 (79.6 - 81.4)

¹ Community results were not reported in 2011

² Indicator rank across 33 communities, from best (1) to worst (33)

⁸ Results suppressed due to limited number of nurse practitioners

^E Use with caution (coefficient of variation between 16.7% and 33.3%)

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