

Grand Falls, Saint-Léonard, Drummond Area

Drummond, Grand Falls / Grand Sault, Notre-Dame-de-Lourdes, Saint-André, Sainte-Anne, Sainte-Anne-de-Madawaska, Saint-Léonard



n = 347

n = 13,614

Demographic Profile ¹		2014 (%)	NB (%)
Age Group	18-34	22.9	24.3
	35-54	38.1	36.7
	55-64	19.1	18.7
	65+	19.9	20.3
Gender	Male	48.8	48.0
	Female	51.2	52.0
Education Level	High school or less	46.9	38.7
	College/Technical diploma	26.2	31.4
	University degree	26.9	29.9
Aboriginal	Yes	1.6	3.0
Preferred Language of Service	English	31.5	74.6
	French	68.5	25.4
Household Income	Less than \$25,000	26.3	19.9
	\$25,000 - \$59,999	36.6	35.5
	\$60,000 or more	37.1	44.6
Employment Status	Employed	54.8	54.6
	Unemployed/Seasonal	5.8	7.3
	Retired	22.8	24.7
	Other	16.7	13.5

Population (18 and over) based on 2011 Census: 12,885

Confidence interval calculated at a 95% level of confidence.

Sample size shown represents total number of respondents.
Exact number of respondents varies per survey indicator.

n=357

n = 347

n = 13,614

Health Services Barriers	2011 (%)	2014 (%)	NB (%)
Health services not available in your area when needed	35.2 (30.3 – 40.2)	27.8 (23.1 – 32.4)	17.4 (16.7 – 18.0)
Transportation problems	7.5 ^E (4.8 – 10.2)	7.3 ^E (4.6 – 10.0)	7.1 (6.6 – 7.5)
Language problems with health care provider	13.0 (9.5 – 16.4)	5.3 ^E (3.0 – 7.7)	4.2 (3.9 – 4.6)
Cost for medication too high	59.5 (54.4 – 64.6)	51.3 (46.1 – 56.6)	35.2 (34.3 – 36.0)
Cost for treatments or procedures too high	27.9 (23.0 – 32.8)	36.3 (31.1 – 41.5)	19.9 (19.2 – 20.6)
Cost for ambulance services too high	47.5 (41.3 – 53.7)	34.6 (28.8 – 40.3)	21.7 (20.9 – 22.4)
Unable to leave the house because of health problems	14.8 (11.1 – 18.4)	11.3 (8.0 – 14.6)	12.5 (11.9 – 13.0)
Have trouble finding their way around the health care system	15.0 (11.3 – 18.7)	6.8 ^E (4.1 – 9.4)	9.3 (8.8 – 9.8)
Difficulty understanding written information about medical condition or prescription (% always or usually)	19.3 (15.1 – 23.5)	11.0 (7.7 – 14.3)	9.4 (8.9 – 9.9)
How often was a medical condition or prescription explained to you in a way that you could understand? (% always or usually)	81.2 (77.2 – 85.3)	89.6 (86.4 – 92.8)	91.0 (90.6 – 91.5)
Things that contribute a lot to feelings of stress			
Time pressures / not enough time	Not Available	39.2 (34.1 – 44.3)	40.9 (40.1 – 41.7)
Health of family members	Not Available	34.5 (29.6 – 39.5)	38.1 (37.3 – 38.9)
Your own work situation (ex: hours of work, or working conditions)	Not Available	34.1 (29.1 – 39.0)	34.2 (33.4 – 35.0)

¹Based on survey respondents, weighted by age and gender

^E Use with caution (coefficient of variation between 16.6% and 33.3%)

^F Too unreliable to be published (coefficient of variation greater than 33.3%)

Grand Falls, Saint-Léonard, Drummond Area

↑ = Higher than 2011 results
 ↓ = Lower than 2011 results

	n = 357	n = 347	n = 13,614
Health Profile	2011 (%)	2014 (%)	NB (%)
Self-rated Health (% very good or excellent)	48.5 (43.3 – 53.7)	40.8 (35.7 – 45.9)	50.5 (49.6 – 51.3)
Self-rated mental or emotional health (% very good or excellent)	Not Available	61.2 (56.1 – 66.2)	65.4 (64.6 – 66.2)
“My health largely depends on how well I take care of myself” (% strongly agree)	51.0 (45.8 – 56.2)	45.2 (40.0 – 50.4)	55.2 (54.4 – 56.0)
Number of prescription medications taken on a regular basis ³ (% 6 or more)	17.0 (12.2 – 21.8)	18.1 (12.8 – 23.5)	15.2 (14.5 – 15.9)
Discuss regularly with a health professional on improving health or preventing illness (% always or usually)	29.5 (24.7 – 34.3)	27.5 (22.8 – 32.2)	25.4 (24.7 – 26.1)
How long have you been seeing the same family doctor? (% 5 years or more)	78.1 (73.8 – 82.4)	77.2 (72.7 – 81.8)	73.0 (72.2 – 73.7)
Are you limited in doing activities because of a physical or mental condition, or a health problem? (% yes)	Not Available	25.4 (20.9 – 29.9)	22.1 (21.4 – 22.8)
Memory Loss			
Someone in household has a memory problem	Not Available	10.9 (7.7 – 14.2)	9.9 (9.4 – 10.4)
...that interferes with day to day function	Not Available	2.5 ^E (0.9 – 4.2)	3.9 (3.6 – 4.2)
Health Behaviours			
Eating fruits and vegetables (% 5 portions or more a day)	Not Available	51.4 (46.2 – 56.7)	50.4 (49.5 – 51.2)
Moderate or vigorous physical activity (% at least 2 ½ hours a week)	Not Available	43.8 (38.7 – 49.0)	49.0 (48.1 – 49.8)
Current smoker (% daily or occasional)	Not Available	25.0 (20.5 – 29.5)	19.2 (18.5 – 19.8)
Unhealthy weight (% obese)	Not Available	31.8 (26.8 – 36.8)	30.8 (30.0 – 31.6)

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Chronic Health Conditions ¹	2011 (%)	2014 (%)	2014 ² (#)	NB (%)
One or more chronic health conditions ³	53.7 (48.4 – 59.0)	57.7 (52.6 – 62.8)	7,432	61.6 (60.8 – 62.4)
High blood pressure	28.4 (23.8 – 33.0)	24.5 (20.0 – 29.0)	3,159	27.0 (26.2 – 27.7)
Chronic pain	15.7 (12.0 – 19.4)	16.8 (12.9 – 20.7)	2,163	14.0 (13.5 – 14.6)
Arthritis	15.8 (12.1 – 19.6)	15.1 (11.4 – 18.9)	1,951	17.4 (16.8 – 18.0)
Gastric Reflux (GERD)	16.3 (12.5 – 20.1)	13.8 (10.2 – 17.4)	1,775	16.4 (15.8 – 17.0)
Diabetes	9.0 ^E (6.1 – 12.0)	10.9 (7.7 – 14.1)	1,403	10.7 (10.1 – 11.2)
Heart disease	10.8 (7.6 – 14.0)	10.3 (7.1 – 13.5)	1,329	8.3 (7.9 – 8.8)
Depression	12.9 (9.5 – 16.3)	10.1 (7.0 – 13.2)	1,300	14.9 (14.3 – 15.5)
Cancer	5.2 ^E (2.9 – 7.5)	8.6 ^E (5.7 – 11.5)	1,112	8.3 (7.8 – 8.7)
Asthma	7.8 ^E (5.0 – 10.5)	8.2 ^E (5.3 – 11.0)	1,051	11.8 (11.3 – 12.4)
Mood disorder other than depression	F	3.8 ^E (1.8 – 5.8)	492	3.0 (2.7 – 3.2)
Stroke	F	3.4 ^E (1.5 – 5.3)	436	2.5 (2.2 – 2.8)
Emphysema or COPD	5.2 ^E (2.9 – 7.5)	2.7 ^E (1.0 – 4.3)	344	3.0 (2.7 – 3.3)

Confidence interval calculated at a 95% level of confidence.

Symbols ↑ and ↓ indicate a statistically significant difference at the 95% level of confidence.

Sample size shown represents total number of respondents. Exact number of respondents varies per survey indicator.

¹ Self-reported based on survey respondents
² Estimated number of citizens who have the selected chronic health condition
³ Among the twelve chronic health conditions listed in table located at the right of this page.
^E Use with caution (coefficient of variation between 16.6% and 33.3%)
^F Too unreliable to be published (coefficient of variation greater than 33.3%)

Grand Falls, Saint-Léonard, Drummond Area

B = Better than 2011 results
W = Worse than 2011 results

n=357 n=347 1 to 33 n=13,614

Primary Health Indicator		2011	2014	Rank ²	NB		
Accessibility							
The ability of patients/clients to obtain care/service at the right place and the right time, based on respective needs, in the official language of their choice							
Personal Family Doctor	A-1	Has a personal family doctor (% yes)	97.9 (96.4 - 99.4)	W 92.1 (89.3 - 94.9)	22	92.1 (91.7 - 92.5)	
	A-2	Calling family doctor's office during regular practice hours (% very easy or somewhat easy)	82.0 (78.0 - 86.0)	89.4 (86.0 - 92.8)	3	78.3 (77.6 - 79.0)	
	A-3	Family doctor has extended office hours (after 5pm or on weekends) (% yes)	Not available	12.5 (8.9 - 16.1)	23	16.2 (15.6 - 16.8)	
	A-4	Family doctor has an after-hour arrangement when office is closed (% yes)	10.6 (7.4 - 13.8)	12.0 (8.5 - 15.5)	25	18.2 (17.5 - 18.9)	
	A-5	How quickly appointment can be made with family doctor	(% on same day or next day)	30.0 (25.2 - 34.8)	30.2 (25.1 - 35.3)	18	30.1 (29.3 - 30.9)
			(% within 5 days)	40.3 (35.0 - 45.6)	49.0 (43.4 - 54.6)	27	60.3 (59.4 - 61.2)
	A-6	Nurse working with family doctor who is regularly involved in health care (% yes)	12.9 (9.5 - 16.4)	15.5 (11.5 - 19.4)	31	27.5 (26.7 - 28.3)	
	A-7	Has access to a primary health team ³ (% yes)	21.3 (17.0 - 25.6)	15.4 (11.7 - 19.1)	31	28.5 (27.8 - 29.2)	
	A-8	Wait time at the hospital emergency department (% less than 4 hours)	80.9 (75.5 - 86.3)	85.5 (80.7 - 90.3)	7	73.9 (72.7 - 75.1)	
A-9	How often citizens received the health care service they needed in the official language of their choice (% who always received service in language of preference)	English ⁴	74.6 (67.4 - 81.8)	81.0 (73.1 - 88.9)	-	95.2 (94.8 - 95.6)	
		French ⁴	83.2 (77.9 - 88.5)	76.5 (70.7 - 82.3)	-	72.6 (71.0 - 74.2)	

² Indicator rank across 33 communities, from best (1) to worst (33)

³ Primary health team: Has access to a family doctor and has access to either a nurse practitioner or a nurse or other health professionals at their family doctor's office

⁴ Preferred language of service as indicated by respondent in the survey

^f Too unreliable to be published (coefficient of variation greater than 33.3%)

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n=357 n=347 1 to 33 n=13,614

Primary Health Indicator		2011	2014	Rank ²	NB
Appropriateness					
Care/service provided is relevant to the patients'/clients' needs and based on established standards					
Q-1	Adults 65 and over who received their flu shot in the last year (% yes)	Not available	59.1 (43.5 - 74.7)	29	70.6 (69.2 - 72.0)
Q-2	Adults with one or more of four select chronic health conditions ⁵ who had measurements for blood pressure in the past 12 months (% yes)	91.6 (87.0 - 96.2)	89.1 (83.2 - 95.0)	22	91.3 (90.6 - 92.0)
Q-3	Adults with one or more of four select chronic health conditions ⁵ who had measurements for cholesterol in the past 12 months (% yes)	82.5 (76.2 - 88.8)	81.8 (74.4 - 89.2)	6	76.3 (75.2 - 77.4)
Q-4	Adults with one or more of four select chronic health conditions ⁵ who had measurements for blood sugar in the past 12 months (% yes)	86.2 (80.4 - 91.9)	78.1 (70.2 - 86.0)	10	73.9 (72.8 - 75.0)
Q-5	Adults with one or more of four select chronic health conditions ⁵ who had measurements for body weight in the past 12 months (% yes)	59.4 (51.3 - 67.4)	57.9 (48.5 - 67.3)	18	59.3 (58.0 - 60.6)
Q-6	How often family doctor helps citizens coordinate the care from other health care providers and places (% always)	65.8 (59.7 - 71.9)	67.9 (61.1 - 74.7)	23	70.7 (69.7 - 71.7)
Effectiveness					
Care/service, intervention or action achieves the desired results					
Q-7	Citizens with a chronic health condition ⁷ who are confident in controlling and managing their health condition (% very confident)	32.3 (26.1 - 38.5)	36.5 (29.8 - 43.2)	30	42.2 (41.2 - 43.2)
Safety					
Potential risks of an intervention or the environment are avoided or minimized					
Q-8	Citizens with a chronic health condition ⁷ who know what each of their prescribed medications do (% strongly agree)	40.1 (33.3 - 46.9)	32.0 (24.9 - 39.1)	25	47.7 (46.6 - 48.8)
Q-9	Was harmed due to a medical error or mistake as a result of health care services received in the last 12 months (excluding hospital stay) (% yes)	5.4 ^{E,6} (3.0 - 7.7)	F	-	2.7 ⁶ (2.4 - 3.0)

² Indicator rank across 33 communities, from best (1) to worst (33)

⁵ Self-reported by respondent: Diabetes, heart disease, stroke or high blood pressure

⁶ For this type of indicator, a "better" result is achieved when the indicator has a "lower" value

⁷ Self-reported by respondent: Arthritis, asthma, cancer, chronic pain, depression, diabetes, emphysema or COPD, gastric reflux (GERD), heart disease, high blood pressure or hypertension, mood disorder other than depression, or stroke

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Primary Health Indicator		2011	2014	Rank ²	NB
Efficiency					
Achieving the desired results with the most cost-effective use of resources					
Q-10	Model of care used most often when sick or in need of care from a health professional (% hospital emergency department)	35.2 ⁶ (30.2 - 40.2)	34.3 ⁶ (29.3 - 39.3)	31	11.5 ⁶ (11.0 - 12.0)
Q-11	Has used Tele-Care or other telephone information lines in the last 12 months (% yes)	13.4 (9.9 - 16.9)	8.3 ^E (5.4 - 11.2)	8	7.4 (7.0 - 7.8)
Use of services					
Using primary health services in the last 12 months					
U-1	Visited a personal family doctor (% yes)	84.0 (80.2 - 87.8)	76.4 (72.0 - 80.8)	26	80.3 (79.6 - 81.0)
U-2	Visited a hospital emergency department (% yes)	57.3 (52.2 - 62.4)	60.3 (55.2 - 65.4)	3	41.3 (40.5 - 42.1)
U-3	Visited a specialist (% yes)	Not available	53.4 (48.2 - 58.6)	24	56.4 (55.6 - 57.2)
U-4	Visited an after-hours clinic or a walk-in clinic (% yes)	5.3 ^E (3.0 - 7.6)	6.1 ^E (3.6 - 8.6)	33	24.3 (23.6 - 25.0)
U-5	Visited an alternative practitioner (% yes)	Not available	35.0 (30.0 - 40.0)	2	25.2 (24.5 - 25.9)
U-6	Visited a community health centre (% yes)	2.7 ^E (1.0 - 4.4)	4.3 ^E (2.2 - 6.4)	24	6.9 (6.5 - 7.3)
U-7	Used ambulance services (% yes)	6.8 ^E (4.2 - 9.4)	9.0 ^E (6.0 - 12.0)	18	5.7 (5.3 - 6.1)
U-8	Visited a nurse practitioner (% yes)	F	4.8 ^E (2.6 - 7.0)	26	7.7 (7.3 - 8.1)
U-9	Visited a health professional at a private clinic (% yes)	Not available	24.0 (19.6 - 28.4)	14	23.7 (23.0 - 24.4)

² Indicator rank across 33 communities. Under “efficiency” the rank is from best (1) to worst (33). Under “use of services” the rank is from highest (1) to lowest (33).

⁶ For this type of indicator, a “better” result is achieved when the indicator has a “lower” value

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Primary Health Indicator		2011	2014	Rank ²	NB
Communication/Relationship with personal family doctor					
C-1	How often family doctor explains things in a way that is easy to understand (% always)	79.5 (74.8 – 84.1)	75.7 (70.6 - 80.8)	27	80.2 (79.5 - 80.9)
C-2	How often family doctor involves citizens in decisions about their health care (% always)	61.0 (55.6 – 66.4)	57.4 (51.4 - 63.4)	26	68.2 (67.3 - 69.1)
C-3	How often family doctor gives citizens enough time to discuss feelings, fears and concerns about their health (% always)	64.3 (58.8 – 69.7)	69.4 (63.5 - 75.3)	28	71.9 (71.0 - 72.8)
Satisfaction (Overall rating of primary health services. When rating is described as “% 8, 9 or 10”, this is based on a scale of zero to 10.)					
S-1	Overall health care services received in New Brunswick (% 8, 9 or 10)	56.9 (51.7 - 62.1)	B 67.9 (63.0 - 72.8)	16	67.9 (67.1 - 68.7)
S-2	Services from personal family doctor (% 8, 9 or 10)	79.1 (74.7 - 83.5)	84.1 (79.7 - 88.5)	18	83.9 (83.2 - 84.6)
S-3	Services at the hospital emergency department (% 8, 9 or 10)	43.0 (36.2 - 49.8)	53.5 (46.7 - 60.3)	16	53.4 (52.1 - 54.7)
S-4	Services from specialist (% 8, 9 or 10)	Not available	81.8 (76.1 - 87.5)	15	82.0 (81.2 - 82.8)
S-5	Services at an after-hours clinic or walk-in clinic (% 8, 9 or 10)	52.8 ^E (30.9 - 74.7)	73.8 (57.2 - 90.4)	16	73.3 (71.6 - 75.0)
S-6	Services from alternative practitioner (% 8, 9 or 10)	Not available	89.6 (84.5 - 94.7)	11	87.3 (86.2 - 88.4)
S-7	Services at a community health centre (% 8, 9 or 10)	64.5 ^E (37.4 - 91.6)	93.0 (79.6 - 100.0)	3	76.2 (73.6 - 78.8)
S-8	Ambulance services (% 8, 9 or 10)	76.5 (59.2 - 93.8)	98.5 (93.5 - 100.0)	3	87.5 (85.3 - 89.7)
S-9	Services from nurse practitioner (% 8, 9 or 10)	Suppressed ⁸	Suppressed ⁸	-	85.8 (83.7 - 87.9)
S-10	Services at a private clinic (% 8, 9 or 10)	Not available	88.1 (81.3 - 94.9)	6	82.9 (81.6 - 84.2)
S-11	Evaluation of Tele-Care services (% very or somewhat helpful)	93.8 (86.4 - 100.0)	89.1 (78.0 - 100.0)	20	89.3 (87.2 - 91.4)
S-12	Evaluation of care received for mental or emotional health (among citizens who have talked to a health professional) (% very or somewhat helpful)	97.3 (93.1 – 100.0)	W 77.5 (66.2 - 88.8)	33	90.8 (89.6 - 92.0)
S-13	Wait time from booking appointment to seeing specialist (among citizens who have seen a specialist) (% very or somewhat satisfied)	Not available	78.0 (71.9 - 84.1)	26	80.5 (79.6 - 81.4)

² Indicator rank across 33 communities, from best (1) to worst (33)

⁸ Results suppressed due to limited number of nurse practitioners

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