



Neguac, Alnwick, Burnt Church Area

Alnwick, Barryville, Brantville, Burnt Church First Nation, Caissie Road, Fairisle, Haut-Rivière-du-Portage, Lagacéville, Lavillette, Neguac, New Jersey, Oak Point, Rivière-du-Portage, Tabusintac, Village-Saint-Laurent

n = 108

n = 13,614

Demographic Profile ¹		2014 (%)	NB (%)
Age Group	18-34	21.1	24.3
	35-54	38.6	36.7
	55-64	19.3	18.7
	65+	20.9	20.3
Gender	Male	49.4	48.0
	Female	50.6	52.0
Education Level	High school or less	51.4	38.7
	College/Technical diploma	27.6	31.4
	University degree	21.0	29.9
Aboriginal	Yes	4.0	3.0
Preferred Language of Service	English	22.8	74.6
	French	77.2	25.4
Household Income	Less than \$25,000	30.5	19.9
	\$25,000 - \$59,999	50.5	35.5
	\$60,000 or more	18.9	44.6
Employment Status	Employed	47.0	54.6
	Unemployed/Seasonal	12.4	7.3
	Retired	22.0	24.7
	Other	18.6	13.5

Population (18 and over) based on 2011 Census: 7,195

Confidence interval calculated at a 95% level of confidence.

Sample size shown represents total number of respondents.
Exact number of respondents varies per survey indicator.

n = 230

n = 108

n = 13,614

Health Services Barriers	2011 (%)	2014 (%)	NB (%)
Health services not available in your area when needed	19.4 (14.3 – 24.4)	10.8 ^E (5.0 – 16.5)	17.4 (16.7 – 18.0)
Transportation problems	8.3 ^E (4.8 – 11.8)	F	7.1 (6.6 – 7.5)
Language problems with health care provider	12.0 ^E (7.9 – 16.2)	F	4.2 (3.9 – 4.6)
Cost for medication too high	63.5 (57.3 – 69.6)	68.7 (60.0 – 77.5)	35.2 (34.3 – 36.0)
Cost for treatments or procedures too high	35.7 (29.3 – 42.1)	45.3 (35.7 – 54.9)	19.9 (19.2 – 20.6)
Cost for ambulance services too high	48.9 (41.6 – 56.3)	54.8 (44.0 – 65.5)	21.7 (20.9 – 22.4)
Unable to leave the house because of health problems	13.4 ^E (9.1 – 17.8)	9.4 ^E (3.9 – 14.9)	12.5 (11.9 – 13.0)
Have trouble finding their way around the health care system	7.8 ^E (4.4 – 11.3)	F	9.3 (8.8 – 9.8)
Difficulty understanding written information about medical condition or prescription (% always or usually)	16.2 (11.3 – 21.1)	14.9 ^E (8.2 – 21.6)	9.4 (8.9 – 9.9)
How often was a medical condition or prescription explained to you in a way that you could understand? (% always or usually)	87.3 (83.0 – 91.6)	89.5 (83.8 – 95.3)	91.0 (90.6 – 91.5)
Things that contribute a lot to feelings of stress			
Time pressures / not enough time	Not Available	49.1 (39.7 – 58.4)	40.9 (40.1 – 41.7)
Health of family members	Not Available	38.8 (29.7 – 47.9)	38.1 (37.3 – 38.9)
Your financial situation (ex: not enough money, or debt)	Not Available	33.8 (24.9 – 42.7)	33.5 (32.7 – 34.2)

¹Based on survey respondents, weighted by age and gender

^E Use with caution (coefficient of variation between 16.6% and 33.3%)

^F Too unreliable to be published (coefficient of variation greater than 33.3%)

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↑ = Higher than 2011 results
 ↓ = Lower than 2011 results

	n = 230	n = 108	n = 13,614
Health Profile	2011 (%)	2014 (%)	NB (%)
Self-rated Health (% very good or excellent)	44.4 (38.0 – 50.8)	47.1 (37.8 – 56.5)	50.5 (49.6 – 51.3)
Self-rated mental or emotional health (% very good or excellent)	Not Available	61.5 (52.4 – 70.6)	65.4 (64.6 – 66.2)
“My health largely depends on how well I take care of myself” (% strongly agree)	42.7 (36.3 – 49.1)	32.6 (23.8 – 41.3)	55.2 (54.4 – 56.0)
Number of prescription medications taken on a regular basis ³ (% 6 or more)	11.4 ^E (6.4 – 16.4)	15.1 ^E (6.5 – 23.7)	15.2 (14.5 – 15.9)
Discuss regularly with a health professional on improving health or preventing illness (% always or usually)	23.6 (17.8 – 29.4)	18.4 ^E (11.0 – 25.8)	25.4 (24.7 – 26.1)
How long have you been seeing the same family doctor? (% 5 years or more)	78.1 (72.8 – 83.5)	76.6 (68.6 – 84.5)	73.0 (72.2 – 73.7)
Are you limited in doing activities because of a physical or mental condition, or a health problem? (% yes)	Not Available	21.1 ^E (13.4 – 28.8)	22.1 (21.4 – 22.8)
Memory loss			
Someone in household has a memory problem	Not Available	F	9.9 (9.4 – 10.4)
...that interferes with day to day function	Not Available	F	3.9 (3.6 – 4.2)
Health Behaviours			
Eating fruits and vegetables (% 5 portions or more a day)	Not Available	43.7 (34.4 – 53.1)	50.4 (49.5 – 51.2)
Moderate or vigorous physical activity (% at least 2 ½ hours a week)	Not Available	33.6 (24.7 – 42.5)	49.0 (48.1 – 49.8)
Current smoker (% daily or occasional)	Not Available	17.5 ^E (10.4 – 24.6)	19.2 (18.5 – 19.8)
Unhealthy weight (% obese)	Not Available	51.4 (41.9 – 61.0)	30.8 (30.0 – 31.6)

	n = 230	n = 108	n = 108	n = 13,614
Chronic Health Conditions ¹	2011 (%)	2014 (%)	2014 ² (#)	NB (%)
One or more chronic health conditions ³	55.1 (48.6 – 61.6)	59.5 (50.4 – 68.7)	4,284	61.6 (60.8 – 62.4)
High blood pressure	29.1 (23.3 – 34.9)	39.7 (30.5 – 48.8)	2,853	27.0 (26.2 – 27.7)
Depression	8.9 ^E (5.3 – 12.5)	17.8 ^E (10.7 – 25.0)	1,282	14.9 (14.3 – 15.5)
Arthritis	15.1 (10.5 – 19.6)	8.7 ^E (3.4 – 13.9)	623	17.4 (16.8 – 18.0)
Gastric Reflux (GERD)	14.7 (10.1 – 19.2)	8.4 ^E (3.2 – 13.6)	604	16.4 (15.8 – 17.0)
Diabetes	7.0 ^E (3.7 – 10.3)	8.2 ^E (3.1 – 13.3)	591	10.7 (10.1 – 11.2)
Chronic pain	12.8 ^E (8.6 – 17.0)	F	550	14.0 (13.5 – 14.6)
Heart disease	8.7 ^E (5.1 – 12.3)	F	520	8.3 (7.9 – 8.8)
Cancer	5.8 ^E (2.8 – 8.7)	F	333	8.3 (7.8 – 8.7)
Asthma	9.1 ^E (5.4 – 12.7)	F	333	11.8 (11.3 – 12.4)
Emphysema or COPD	F	F	129	3.0 (2.7 – 3.3)
Mood disorder other than depression	F	F	121	3.0 (2.7 – 3.2)
Stroke	F	F	99	2.5 (2.2 – 2.8)

Confidence interval calculated at a 95% level of confidence.

Symbols ↑ and ↓ indicate a statistically significant difference at the 95% level of confidence.

Sample size shown represents total number of respondents. Exact number of respondents varies per survey indicator.

¹ Self-reported based on survey respondents

² Estimated number of citizens who have the selected chronic health condition

³ Among the twelve chronic health conditions listed in table located at the right of this page.

^E Use with caution (coefficient of variation between 16.6% and 33.3%)

^F Too unreliable to be published (coefficient of variation greater than 33.3%)

Neguac, Alnwick, Burnt Church Area

B = Better than 2011 results

W = Worse than 2011 results

n=230

n=108

1 to 33

n=13,614

Primary Health Indicator		2011	2014	Rank ²	NB		
Accessibility							
The ability of patients/clients to obtain care/service at the right place and the right time, based on respective needs, in the official language of their choice							
Personal Family Doctor	A-1	Has a personal family doctor (% yes)	96.8 (94.5 - 99.1)	98.7 (96.6 - 100.0)	1	92.1 (91.7 - 92.5)	
	A-2	Calling family doctor's office during regular practice hours (% very easy or somewhat easy)	83.1 (78.2 - 88.0)	83.6 (76.6 - 90.6)	8	78.3 (77.6 - 79.0)	
	A-3	Family doctor has extended office hours (after 5pm or on weekends) (% yes)	Not available	11.0 ^E (5.1 - 16.9)	25	16.2 (15.6 - 16.8)	
	A-4	Family doctor has an after-hour arrangement when office is closed (% yes)	10.9 ^E (6.8 - 15.0)	14.2 ^E (7.6 - 20.8)	16	18.2 (17.5 - 18.9)	
	A-5	How quickly appointment can be made with family doctor	(% on same day or next day)	42.8 (36.3 - 49.3)	39.9 (30.5 - 49.3)	3	30.1 (29.3 - 30.9)
			(% within 5 days)	78.8 (67.9 - 79.6)	69.5 (60.6 - 78.4)	6	60.3 (59.4 - 61.2)
	A-6	Nurse working with family doctor who is regularly involved in health care (% yes)	39.8 (33.5 - 46.1)	33.4 (24.6 - 42.3)	8	27.5 (26.7 - 28.3)	
	A-7	Has access to a primary health team ³ (% yes)	46.4 (40.0 - 52.8)	34.3 (25.4 - 43.2)	9	28.5 (27.8 - 29.2)	
	A-8	Wait time at the hospital emergency department (% less than 4 hours)	78.3 (70.1 - 86.5)	70.4 (56.8 - 84.0)	20	73.9 (72.7 - 75.1)	
A-9	How often citizens received the health care service they needed in the official language of their choice (% who always received service in language of preference)	English ⁴	92.4 (87.0 - 97.8)	B 100.0 (100 - 100)	-	95.2 (94.8 - 95.6)	
		French ⁴	53.7 (44.4 - 63.0)	65.0 (54.0 - 76.0)	-	72.6 (71.0 - 74.2)	

² Indicator rank across 33 communities, from best (1) to worst (33)

³ Primary health team: Has access to a family doctor and has access to either a nurse practitioner or a nurse or other health professionals at their family doctor's office

⁴ Preferred language of service as indicated by respondent in the survey

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n=230 n=108 1 to 33 n=13,614

Primary Health Indicator		2011	2014	Rank ²	NB
Appropriateness					
Care/service provided is relevant to the patients'/clients' needs and based on established standards					
Q-1	Adults 65 and over who received their flu shot in the last year (% yes)	Not available	71.2 (51.9 - 90.5)	16	70.6 (69.2 - 72.0)
Q-2	Adults with one or more of four select chronic health conditions ⁵ who had measurements for blood pressure in the past 12 months (% yes)	87.6 (80.9 - 94.3)	73.6 (60.5 - 86.7)	33	91.3 (90.6 - 92.0)
Q-3	Adults with one or more of four select chronic health conditions ⁵ who had measurements for cholesterol in the past 12 months (% yes)	70.2 (61.0 - 79.4)	63.9 (49.6 - 78.2)	32	76.3 (75.2 - 77.4)
Q-4	Adults with one or more of four select chronic health conditions ⁵ who had measurements for blood sugar in the past 12 months (% yes)	64.9 (55.2 - 74.5)	56.8 (42.0 - 71.6)	33	73.9 (72.8 - 75.0)
Q-5	Adults with one or more of four select chronic health conditions ⁵ who had measurements for body weight in the past 12 months (% yes)	55.5 (45.4 - 65.5)	41.8^E (26.9 - 56.7)	33	59.3 (58.0 - 60.6)
Q-6	How often family doctor helps citizens coordinate the care from other health care providers and places (% always)	60.9 (52.5 - 69.4)	56.4 (44.4 - 68.4)	33	70.7 (69.7 - 71.7)
Effectiveness					
Care/service, intervention or action achieves the desired results					
Q-7	Citizens with a chronic health condition ⁷ who are confident in controlling and managing their health condition (% very confident)	37.8 (30.0 - 45.5)	40.2 (28.4 - 52.0)	23	42.2 (41.2 - 43.2)
Safety					
Potential risks of an intervention or the environment are avoided or minimized					
Q-8	Citizens with a chronic health condition ⁷ who know what each of their prescribed medications do (% strongly agree)	30.9 (22.9 - 38.9)	21.9^E (11.0 - 32.8)	31	47.7 (46.6 - 48.8)
Q-9	Was harmed due to a medical error or mistake as a result of health care services received in the last 12 months (excluding hospital stay) (% yes)	4.2^{E,6} (1.6 - 6.9)	9.0^{E,6} (3.7 - 14.3)	-	2.7⁶ (2.4 - 3.0)

² Indicator rank across 33 communities, from best (1) to worst (33)

⁵ Self-reported by respondent: Diabetes, heart disease, stroke or high blood pressure

⁶ For this type of indicator, a "better" result is achieved when the indicator has a "lower" value

⁷ Self-reported by respondent: Arthritis, asthma, cancer, chronic pain, depression, diabetes, emphysema or COPD, gastric reflux (GERD), heart disease, high blood pressure or hypertension, mood disorder other than depression, or stroke

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n=230 n=108 1 to 33 n=13,614

Primary Health Indicator		2011	2014	Rank ²	NB
Efficiency					
Achieving the desired results with the most cost-effective use of resources					
Q-10	Model of care used most often when sick or in need of care from a health professional (% hospital emergency department)	15.6 ⁶ (10.9 - 20.3)	13.0 ^{E,6} (6.7 - 19.3)	19	11.5 ⁶ (11.0 - 12.0)
Q-11	Has used Tele-Care or other telephone information lines in the last 12 months (% yes)	12.8 ^E (8.5 - 17.1)	10.7 ^E (4.9 - 16.5)	2	7.4 (7.0 - 7.8)
Use of services					
Using primary health services in the last 12 months					
U-1	Visited a personal family doctor (% yes)	80.4 (75.3 - 85.5)	89.7 (83.9 - 95.5)	3	80.3 (79.6 - 81.0)
U-2	Visited a hospital emergency department (% yes)	48.3 (41.8 - 54.8)	48.9 (39.5 - 58.3)	11	41.3 (40.5 - 42.1)
U-3	Visited a specialist (% yes)	Not available	52.8 (43.5 - 62.1)	25	56.4 (55.6 - 57.2)
U-4	Visited an after-hours clinic or a walk-in clinic (% yes)	12.5 ^E (8.2 - 16.8)	12.0 ^E (5.9 - 18.1)	28	24.3 (23.6 - 25.0)
U-5	Visited an alternative practitioner (% yes)	Not available	16.1 ^E (9.2 - 23.0)	32	25.2 (24.5 - 25.9)
U-6	Visited a community health centre (% yes)	9.2 ^E (5.4 - 13.0)	9.7 ^E (4.1 - 15.3)	12	6.9 (6.5 - 7.3)
U-7	Used ambulance services (% yes)	5.6 ^E (2.6 - 8.6)	12.7 ^E (6.5 - 18.9)	1	5.7 (5.3 - 6.1)
U-8	Visited a nurse practitioner (% yes)	4.0 ^E (1.5 - 6.5)	F	-	7.7 (7.3 - 8.1)
U-9	Visited a health professional at a private clinic (% yes)	Not available	17.3 ^E (10.2 - 24.4)	31	23.7 (23.0 - 24.4)

² Indicator rank across 33 communities. Under “efficiency” the rank is from best (1) to worst (33). Under “use of services” the rank is from highest (1) to lowest (33).

⁶ For this type of indicator, a “better” result is achieved when the indicator has a “lower” value

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n=230 n=108 1 to 33 n=13,614

Primary Health Indicator		2011	2014	Rank ²	NB
Communication/Relationship with personal family doctor					
C-1	How often family doctor explains things in a way that is easy to understand (% always)	77.0 (70.6 - 83.4)	76.2 (67.8 - 84.6)	25	80.2 (79.5 - 80.9)
C-2	How often family doctor involves citizens in decisions about their health care (% always)	57.3 (50.1 - 64.5)	55.6 (45.5 - 65.7)	28	68.2 (67.3 - 69.1)
C-3	How often family doctor gives citizens enough time to discuss feelings, fears and concerns about their health (% always)	62.7 (55.3 - 70.0)	53.5 (42.5 - 64.5)	33	71.9 (71.0 - 72.8)
Satisfaction (Overall rating of primary health services. When rating is described as “% 8, 9 or 10”, this is based on a scale of zero to 10.)					
S-1	Overall health care services received in New Brunswick (% 8, 9 or 10)	64.9 (58.6 - 71.2)	65.4 (56.4 - 74.4)	22	67.9 (67.1 - 68.7)
S-2	Services from personal family doctor (% 8, 9 or 10)	82.9 (77.5 - 88.3)	78.8 (70.7 - 86.9)	32	83.9 (83.2 - 84.6)
S-3	Services at the hospital emergency department (% 8, 9 or 10)	47.9 (38.2 - 57.6)	43.2 (28.6 - 57.8)	31	53.4 (52.1 - 54.7)
S-4	Services from specialist (% 8, 9 or 10)	Not available	71.0 (59.1 - 82.9)	32	82.0 (81.2 - 82.8)
S-5	Services at an after-hours clinic or walk-in clinic (% 8, 9 or 10)	79.3 (65.0 - 93.6)	78.7 (59.3 - 98.1)	6	73.3 (71.6 - 75.0)
S-6	Services from alternative practitioner (% 8, 9 or 10)	Not available	87.8 (73.8 - 100.0)	17	87.3 (86.2 - 88.4)
S-7	Services at a community health centre (% 8, 9 or 10)	44.5 ^E (20.9 - 68.1)	77.7 ^E (41.2 - 100.0)	20	76.2 (73.6 - 78.8)
S-8	Ambulance services (% 8, 9 or 10)	88.3 (70.1 - 100.0)	76.2 ^E (49.8 - 100.0)	28	87.5 (85.3 - 89.7)
S-9	Services from nurse practitioner (% 8, 9 or 10)	Suppressed ⁸	Suppressed ⁸	-	85.8 (83.7 - 87.9)
S-10	Services at a private clinic (% 8, 9 or 10)	Not available	55.9 ^E (34.2 - 77.6)	33	82.9 (81.6 - 84.2)
S-11	Evaluation of Tele-Care services (% very or somewhat helpful)	98.0 (91.9 - 100.0)	100.0 (100 - 100)	1	89.3 (87.2 - 91.4)
S-12	Evaluation of care received for mental or emotional health (among citizens who have talked to a health professional) (% very or somewhat helpful)	94.7 (87.3 - 100.0)	100.0 (100 - 100)	1	90.8 (89.6 - 92.0)
S-13	Wait time from booking appointment to seeing specialist (among citizens who have seen a specialist) (% very or somewhat satisfied)	Not available	88.8 (80.3 - 97.3)	2	80.5 (79.6 - 81.4)

² Indicator rank across 33 communities, from best (1) to worst (33)

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⁸ Results suppressed due to limited number of nurse practitioners

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