

Salisbury, Petitcodiac, Harcourt Area

Dobson Corner, Harcourt, Harewood, Huskisson, Lewis Mountain, Petitcodiac, River Glade, Salisbury, Second North River



n = 200

n = 13,614

| Demographic Profile ¹ | | 2014 (%) | NB (%) |
|----------------------------------|---------------------------|----------|--------|
| Age Group | 18-34 | 22.2 | 24.3 |
| | 35-54 | 36.9 | 36.7 |
| | 55-64 | 18.5 | 18.7 |
| | 65+ | 22.4 | 20.3 |
| Gender | Male | 50.1 | 48.0 |
| | Female | 49.9 | 52.0 |
| Education Level | High school or less | 52.6 | 38.7 |
| | College/Technical diploma | 35.1 | 31.4 |
| | University degree | 12.3 | 29.9 |
| Aboriginal | Yes | 4.1 | 3.0 |
| Preferred Language of Service | English | 99.2 | 74.6 |
| | French | 0.8 | 25.4 |
| Household Income | Less than \$25,000 | 15.9 | 19.9 |
| | \$25,000 - \$59,999 | 46.7 | 35.5 |
| | \$60,000 or more | 37.4 | 44.6 |
| Employment Status | Employed | 46.0 | 54.6 |
| | Unemployed/Seasonal | 14.5 | 7.3 |
| | Retired | 25.6 | 24.7 |
| | Other | 13.9 | 13.5 |

Population (18 and over) based on 2011 Census: 5,925

Confidence interval calculated at a 95% level of confidence.

Sample size shown represents total number of respondents.
Exact number of respondents varies per survey indicator.

n = 189

n = 200

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| Health Services Barriers | 2011 (%) | 2014 (%) | NB (%) |
|---|------------------------------------|------------------------------------|-----------------------|
| Health services not available in your area when needed | 19.6 (13.9 – 25.2) | 15.8 (10.8 – 20.8) | 17.4 (16.7 – 18.0) |
| Transportation problems | 9.6 ^E (5.5 – 13.8) | 7.9 ^E (4.2 – 11.6) | 7.1 (6.6 – 7.5) |
| Language problems with health care provider | 10.6 ^E (6.3 – 14.9) | F | 4.2 (3.9 – 4.6) |
| Cost for medication too high | 49.2 (42.1 - 56.3) | 38.2 (31.5 – 44.9) | 35.2 (34.3 – 36.0) |
| Cost for treatments or procedures too high | 13.1 ^E (33.3 - 38.3) | 16.1 ^E (10.8 – 21.3) | 19.9 (19.2 – 20.6) |
| Cost for ambulance services too high | 34.9 (26.7 – 43.0) | 22.1 (15.8 – 28.5) | 21.7 (20.9 – 22.4) |
| Unable to leave the house because of health problems | 19.3 (13.8 – 24.9) | 17.4 (12.2 – 22.6) | 12.5 (11.9 – 13.0) |
| Have trouble finding their way around the health care system | 12.5 ^E (7.8 – 17.2) | 9.5 ^E (5.5 – 13.6) | 9.3 (8.8 – 9.8) |
| Difficulty understanding written information about medical condition or prescription (% always or usually) | 17.2 (11.7 – 22.7) | 8.3 ^E (4.4 – 12.2) | 9.4 (8.9 – 9.9) |
| How often was a medical condition or prescription explained to you in a way that you could understand? (% always or usually) | 89.3 (84.9 – 93.8) | 92.7 (89.1 - 96.3) | 91.0 (90.6 – 91.5) |
| Things that contribute a lot to feelings of stress | | | |
| Your own work situation (ex: hours of work, or working conditions) | Not Available | 37.7 (31.0 – 44.4) | 34.2 (33.4 – 35.0) |
| Your financial situation (ex: not enough money, or debt) | Not Available | 36.8 (30.2 – 43.5) | 33.5 (32.7 – 34.2) |
| Health of family members | Not Available | 33.7 (27.3 – 40.2) | 38.1 (37.3 - 38.9) |

¹Based on survey respondents, weighted by age and gender

^E Use with caution (coefficient of variation between 16.6% and 33.3%)

^F Too unreliable to be published (coefficient of variation greater than 33.3%)

Salisbury, Petitcodiac, Harcourt Area

↑ = Higher than 2011 results
 ↓ = Lower than 2011 results

| | n = 189 | n = 200 | n = 13,614 |
|--|-----------------------------------|------------------------------------|-----------------------|
| Health Profile | 2011 (%) | 2014 (%) | NB (%) |
| Self-rated Health (% very good or excellent) | 46.1 (39.0 – 53.2) | 36.1 (29.6 – 42.6) | 50.5 (49.6 – 51.3) |
| Self-rated mental or emotional health (% very good or excellent) | Not Available | 68.4 (62.1 – 74.7) | 65.4 (64.6 – 66.2) |
| “My health largely depends on how well I take care of myself” (% strongly agree) | 48.8 (41.7 – 55.9) | 57.3 (50.5 – 64.0) | 55.2 (54.4 – 56.0) |
| Number of prescription medications taken on a regular basis ³ (% 6 or more) | 14.9 ^E (8.9 – 20.9) | 16.2 ^E (10.5 – 21.9) | 15.2 (14.5 – 15.9) |
| Discuss regularly with a health professional on improving health or preventing illness (% always or usually) | 24.7 (18.1 – 31.3) | 24.7 (18.7 – 30.7) | 25.4 (24.7 – 26.1) |
| How long have you been seeing the same family doctor? (% 5 years or more) | 79.9 (74.2 – 85.6) | 71.1 (64.8 – 77.3) | 73.0 (72.2 – 73.7) |
| Are you limited in doing activities because of a physical or mental condition, or a health problem? (% yes) | Not Available | 24.3 (18.5 – 30.2) | 22.1 (21.4 – 22.8) |
| Memory Loss | | | |
| Someone in household has a memory problem | Not Available | 16.8 (11.6 – 21.9) | 9.9 (9.4 – 10.4) |
| ...that interferes with day to day function | Not Available | 7.4 ^E (3.9 – 11.0) | 3.9 (3.6 – 4.2) |
| Health Behaviours | | | |
| Eating fruits and vegetables (% 5 portions or more a day) | Not Available | 48.3 (41.5 – 55.1) | 50.4 (49.5 – 51.2) |
| Moderate or vigorous physical activity (% at least 2 ½ hours a week) | Not Available | 35.5 (28.9 – 42.1) | 49.0 (48.1 – 49.8) |
| Current smoker (% daily or occasional) | Not Available | 19.5 (14.1 – 24.9) | 19.2 (18.5 – 19.8) |
| Unhealthy weight (% obese) | Not Available | 48.0 (40.9 – 55.0) | 30.8 (30.0 – 31.6) |

| | n = 189 | n = 200 | n = 200 | n = 13,614 |
|--|-----------------------------------|------------------------------------|-----------------------|-----------------------|
| Chronic Health Conditions ¹ | 2011 (%) | 2014 (%) | 2014 ² (#) | NB (%) |
| One or more chronic health conditions ³ | 57.6 (50.5 – 64.7) | 66.0 (59.6 – 72.5) | 3,912 | 61.6 (60.8 – 62.4) |
| High blood pressure | 24.0 (18.0 – 30.0) | 32.0 (25.6 – 38.3) | 1,896 | 27.0 (26.2 – 27.7) |
| Arthritis | 19.5 (13.9 – 25.0) | 19.4 (14.0 – 24.8) | 1,150 | 17.4 (16.8 – 18.0) |
| Gastric Reflux (GERD) | 14.9 ^E (9.9 – 19.9) | 18.7 (13.4 – 24.0) | 1,108 | 16.4 (15.8 – 17.0) |
| Diabetes | 12.3 ^E (7.7 – 16.9) | 16.2 (11.1 – 21.2) | 958 | 10.7 (10.1 – 11.2) |
| Chronic pain | 11.8 ^E (7.3 – 16.4) | 15.9 (10.9 – 21.0) | 945 | 14.0 (13.5 – 14.6) |
| Depression | 8.9 ^E (4.9 – 12.9) | 15.0 ^E (10.2 – 19.9) | 891 | 14.9 (14.3 – 15.5) |
| Asthma | 12.5 ^E (7.9 – 17.2) | 13.6 ^E (8.9 – 18.3) | 804 | 11.8 (11.3 – 12.4) |
| Cancer | 10.4 (6.2 – 14.7) | 9.6 ^E (5.6 – 13.6) | 570 | 8.3 (7.8 – 8.7) |
| Heart disease | 9.2 ^E (5.1 – 13.2) | 6.2 ^E (2.9 – 9.5) | 365 | 8.3 (7.9 – 8.8) |
| Emphysema or COPD | F | 4.8 ^E (1.9 – 7.7) | 283 | 3.0 (2.7 – 3.3) |
| Stroke | F | F | 138 | 2.5 (2.2 – 2.8) |
| Mood disorder other than depression | F | F | 121 | 3.0 (2.7 – 3.2) |

Confidence interval calculated at a 95% level of confidence.

Symbols ↑ and ↓ indicate a statistically significant difference at the 95% level of confidence.

Sample size shown represents total number of respondents. Exact number of respondents varies per survey indicator.

¹ Self-reported based on survey respondents

² Estimated number of citizens who have the selected chronic health condition

³ Among the twelve chronic health conditions listed in table located at the right of this page.

^E Use with caution (coefficient of variation between 16.6% and 33.3%)

^F Too unreliable to be published (coefficient of variation greater than 33.3%)

Salisbury, Petitcodiac, Harcourt Area

B = Better than 2011 results
W = Worse than 2011 results

n=189 n=200 1 to 33 n=13,614

| Primary Health Indicator | | 2011 | 2014 | Rank ² | NB | | |
|---|--|--|------------------------------|------------------------------|------------------------------|------------------------------|------------------------------|
| Accessibility | | | | | | | |
| The ability of patients/clients to obtain care/service at the right place and the right time, based on respective needs, in the official language of their choice | | | | | | | |
| Personal Family Doctor | A-1 | Has a personal family doctor (% yes) | 97.7 (95.6 - 99.8) | 97.4 (95.2 - 99.6) | 2 | 92.1 (91.7 - 92.5) | |
| | A-2 | Calling family doctor's office during regular practice hours (% very easy or somewhat easy) | 77.8 (71.8 - 83.8) | 79.1 (73.4 - 84.8) | 15 | 78.3 (77.6 - 79.0) | |
| | A-3 | Family doctor has extended office hours (after 5pm or on weekends) (% yes) | Not available | 23.4 (17.6 - 29.2) | 7 | 16.2 (15.6 - 16.8) | |
| | A-4 | Family doctor has an after-hour arrangement when office is closed (% yes) | 32.7 (25.9 - 39.5) | 28.2 (22.0 - 34.4) | 4 | 18.2 (17.5 - 18.9) | |
| | A-5 | How quickly appointment can be made with family doctor | (% on same day or next day) | 31.4 (24.7 - 38.1) | 41.5 (34.5 - 48.5) | 2 | 30.1 (29.3 - 30.9) |
| | | | (% within 5 days) | 59.9 (52.7 - 67.0) | 73.3 (67.0 - 79.6) | 2 | 60.3 (59.4 - 61.2) |
| | A-6 | Nurse working with family doctor who is regularly involved in health care (% yes) | 34.9 (28.1 - 41.6) | 35.9 (29.3 - 42.6) | 5 | 27.5 (26.7 - 28.3) | |
| | A-7 | Has access to a primary health team ³ (% yes) | 40.1 (33.1 - 47.1) | 38.2 (31.6 - 44.8) | 2 | 28.5 (27.8 - 29.2) | |
| | A-8 | Wait time at the hospital emergency department (% less than 4 hours) | 76.8 (65.5 - 88.1) | 62.5 (49.8 - 75.2) | 31 | 73.9 (72.7 - 75.1) | |
| A-9 | How often citizens received the health care service they needed in the official language of their choice (% who always received service in language of preference) | English ⁴ | 94.3 (90.8 - 97.8) | 94.7 (91.6 - 97.8) | - | 95.2 (94.8 - 95.6) | |
| | | French ⁴ | F | F | - | 72.6 (71.0 - 74.2) | |

² Indicator rank across 33 communities, from best (1) to worst (33)

³ Primary health team: Has access to a family doctor and has access to either a nurse practitioner or a nurse or other health professionals at their family doctor's office

⁴ Preferred language of service as indicated by respondent in the survey

^F Too unreliable to be published (coefficient of variation greater than 33.3%)

Confidence interval calculated at a 95% level of confidence.

Symbols **B** and **W** indicate a statistically significant difference at the 95% level of confidence.

Sample size shown represents total number of respondents. Exact number of respondents varies per survey indicator.

Salisbury, Petitcodiac, Harcourt Area

B = Better than 2011 results
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n=189 n=200 1 to 33 n=13,614

| Primary Health Indicator | | 2011 | 2014 | Rank ² | NB |
|--|--|------------------------------|------------------------------|-------------------|---------------------------------------|
| Appropriateness | | | | | |
| Care/service provided is relevant to the patients'/clients' needs and based on established standards | | | | | |
| Q-1 | Adults 65 and over who received their flu shot in the last year (% yes) | Not available | 69.2 (59.9 - 78.5) | 20 | 70.6 (69.2 - 72.0) |
| Q-2 | Adults with one or more of four select chronic health conditions ⁵ who had measurements for blood pressure in the past 12 months (% yes) | 93.2 (87.5 - 98.8) | 91.3 (86.1 - 96.5) | 20 | 91.3 (90.6 - 92.0) |
| Q-3 | Adults with one or more of four select chronic health conditions ⁵ who had measurements for cholesterol in the past 12 months (% yes) | 72.4 (62.2 - 82.5) | 67.6 (58.8 - 76.4) | 30 | 76.3 (75.2 - 77.4) |
| Q-4 | Adults with one or more of four select chronic health conditions ⁵ who had measurements for blood sugar in the past 12 months (% yes) | 71.3 (60.9 - 81.6) | 77.2 (69.3 - 85.1) | 14 | 73.9 (72.8 - 75.0) |
| Q-5 | Adults with one or more of four select chronic health conditions ⁵ who had measurements for body weight in the past 12 months (% yes) | 57.9 (46.9 - 68.9) | 51.1 (41.8 - 60.4) | 29 | 59.3 (58.0 - 60.6) |
| Q-6 | How often family doctor helps citizens coordinate the care from other health care providers and places (% always) | 63.5 (54.5 - 72.4) | 76.8 (69.5 - 84.1) | 3 | 70.7 (69.7 - 71.7) |
| Effectiveness | | | | | |
| Care/service, intervention or action achieves the desired results | | | | | |
| Q-7 | Citizens with a chronic health condition ⁷ who are confident in controlling and managing their health condition (% very confident) | 43.6 (35.1 - 52.1) | 48.0 (40.3 - 55.7) | 6 | 42.2 (41.2 - 43.2) |
| Safety | | | | | |
| Potential risks of an intervention or the environment are avoided or minimized | | | | | |
| Q-8 | Citizens with a chronic health condition ⁷ who know what each of their prescribed medications do (% strongly agree) | 48.2 (39.0 - 57.4) | 61.3 (53.3 - 69.3) | 3 | 47.7 (46.6 - 48.8) |
| Q-9 | Was harmed due to a medical error or mistake as a result of health care services received in the last 12 months (excluding hospital stay) (% yes) | F | F | - | 2.7⁶ (2.4 - 3.0) |

² Indicator rank across 33 communities, from best (1) to worst (33)

⁵ Self-reported by respondent: Diabetes, heart disease, stroke or high blood pressure

⁶ For this type of indicator, a "better" result is achieved when the indicator has a "lower" value

⁷ Self-reported by respondent: Arthritis, asthma, cancer, chronic pain, depression, diabetes, emphysema or COPD, gastric reflux (GERD), heart disease, high blood pressure or hypertension, mood disorder other than depression, or stroke

^F Too unreliable to be published (coefficient of variation greater than 33.3%)

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Salisbury, Petitcodiac, Harcourt Area

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n=189 n=200 1 to 33 n=13,614

| Primary Health Indicator | | 2011 | 2014 | Rank ² | NB |
|---|---|-----------------------------------|-----------------------------------|-------------------|------------------------------------|
| Efficiency | | | | | |
| Achieving the desired results with the most cost-effective use of resources | | | | | |
| Q-10 | Model of care used most often when sick or in need of care from a health professional (% hospital emergency department) | F | 6.1 ^{E,6} (2.8 - 9.4) | 8 | 11.5 ⁶ (11.0 - 12.0) |
| Q-11 | Has used Tele-Care or other telephone information lines in the last 12 months (% yes) | 9.5 ^E (5.3 - 13.7) | 5.7 ^E (2.5 - 8.9) | 22 | 7.4 (7.0 - 7.8) |
| Use of services | | | | | |
| Using primary health services in the last 12 months | | | | | |
| U-1 | Visited a personal family doctor (% yes) | 80.6 (75.0 - 86.2) | 85.0 (80.1 - 89.9) | 7 | 80.3 (79.6 - 81.0) |
| U-2 | Visited a hospital emergency department (% yes) | 29.4 (22.9 - 35.9) | 32.6 (26.2 - 39.0) | 27 | 41.3 (40.5 - 42.1) |
| U-3 | Visited a specialist (% yes) | Not available | 63.2 (56.6 - 69.8) | 5 | 56.4 (55.6 - 57.2) |
| U-4 | Visited an after-hours clinic or a walk-in clinic (% yes) | 29.8 (23.2 - 36.4) | 21.0 (15.4 - 26.6) | 16 | 24.3 (23.6 - 25.0) |
| U-5 | Visited an alternative practitioner (% yes) | Not available | 19.4 (14.0 - 24.8) | 27 | 25.2 (24.5 - 25.9) |
| U-6 | Visited a community health centre (% yes) | 10.4 ^E (6.0 - 14.8) | 16.0 (11.0 - 21.0) | 7 | 6.9 (6.5 - 7.3) |
| U-7 | Used ambulance services (% yes) | 6.3 ^E (2.8 - 9.8) | 10.9 ^E (6.7 - 15.1) | 2 | 5.7 (5.3 - 6.1) |
| U-8 | Visited a nurse practitioner (% yes) | F | F | - | 7.7 (7.3 - 8.1) |
| U-9 | Visited a health professional at a private clinic (% yes) | Not available | 20.1 (14.6 - 25.6) | 26 | 23.7 (23.0 - 24.4) |

² Indicator rank across 33 communities. Under “efficiency” the rank is from best (1) to worst (33). Under “use of services” the rank is from highest (1) to lowest (33).

⁶ For this type of indicator, a “better” result is achieved when the indicator has a “lower” value

^E Use with caution (coefficient of variation between 16.7% and 33.3%)

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Salisbury, Petitcodiac, Harcourt Area

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n=189 n=200 1 to 33 n=13,614

| Primary Health Indicator | | 2011 | 2014 | Rank ² | NB |
|--|--|-------------------------|-------------------------|-------------------|-----------------------|
| Communication/Relationship with personal family doctor | | | | | |
| C-1 | How often family doctor explains things in a way that is easy to understand (% always) | 76.6 (69.3 – 83.9) | 78.9 (73.0 - 84.8) | 21 | 80.2 (79.5 - 80.9) |
| C-2 | How often family doctor involves citizens in decisions about their health care (% always) | 69.0 (61.6 – 76.4) | 72.6 (66.0 - 79.2) | 14 | 68.2 (67.3 - 69.1) |
| C-3 | How often family doctor gives citizens enough time to discuss feelings, fears and concerns about their health (% always) | 67.2 (59.4 – 74.9) | 74.4 (67.7 - 81.1) | 11 | 71.9 (71.0 - 72.8) |
| Satisfaction (Overall rating of primary health services. When rating is described as “% 8, 9 or 10”, this is based on a scale of zero to 10.) | | | | | |
| S-1 | Overall health care services received in New Brunswick (% 8, 9 or 10) | 66.7 (59.9 - 73.5) | 65.2 (58.7 - 71.7) | 24 | 67.9 (67.1 - 68.7) |
| S-2 | Services from personal family doctor (% 8, 9 or 10) | 79.8 (73.5 - 86.1) | 84.5 (79.3 - 89.7) | 15 | 83.9 (83.2 - 84.6) |
| S-3 | Services at the hospital emergency department (% 8, 9 or 10) | 65.4 (52.9 - 77.9) | 48.1 (35.3 - 60.9) | 27 | 53.4 (52.1 - 54.7) |
| S-4 | Services from specialist (% 8, 9 or 10) | Not available | 86.9 (81.3 - 92.5) | 3 | 82.0 (81.2 - 82.8) |
| S-5 | Services at an after-hours clinic or walk-in clinic (% 8, 9 or 10) | 67.4 (54.1 - 80.7) | 66.8 (52.8 - 80.8) | 26 | 73.3 (71.6 - 75.0) |
| S-6 | Services from alternative practitioner (% 8, 9 or 10) | Not available | 90.9 (81.8 - 100.0) | 5 | 87.3 (86.2 - 88.4) |
| S-7 | Services at a community health centre (% 8, 9 or 10) | 64.8 (46.1 - 83.5) | 80.5 (67.2 - 93.8) | 17 | 76.2 (73.6 - 78.8) |
| S-8 | Ambulance services (% 8, 9 or 10) | 100.0 (100 - 100) | 95.1 (86.3 - 100.0) | 6 | 87.5 (85.3 - 89.7) |
| S-9 | Services from nurse practitioner (% 8, 9 or 10) | Suppressed ⁸ | Suppressed ⁸ | - | 85.8 (83.7 - 87.9) |
| S-10 | Services at a private clinic (% 8, 9 or 10) | Not available | 84.5 (73.0 - 96.0) | 15 | 82.9 (81.6 - 84.2) |
| S-11 | Evaluation of Tele-Care services (% very or somewhat helpful) | 97.0 (88.4 - 100.0) | 88.9 (71.9 - 100.0) | 21 | 89.3 (87.2 - 91.4) |
| S-12 | Evaluation of care received for mental or emotional health (among citizens who have talked to a health professional) (% very or somewhat helpful) | 71.3 (55.7 – 86.9) | 89.4 (78.0 - 100.0) | 21 | 90.8 (89.6 - 92.0) |
| S-13 | Wait time from booking appointment to seeing specialist (among citizens who have seen a specialist) (% very or somewhat satisfied) | Not available | 88.1 (82.5 - 93.7) | 3 | 80.5 (79.6 - 81.4) |

² Indicator rank across 33 communities, from best (1) to worst (33)

⁸ Results suppressed due to limited number of nurse practitioners

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